

MAKING SUPERIOR PATIENT ENGAGEMENT
THE FABRIC OF YOUR ORGANIZATION
THROUGH
EMOTIONAL INTELLIGENCE TOOLS AND TRAINING



*EMOTIONAL INTELLIGENCE
TRAINING
FOR HEALTHCARE*

LEVEL I: 1/2 DAY

- Understand the power of how you are perceived.
- Focus on specific actions and behaviors that deliver unprecedented patient engagement and accountability.
- Learn how to promote authentic patient engagement by leveraging the four core Emotional Intelligence skills.
- Understand the biological basis and business case for Emotional Intelligence skills in healthcare.

ATTENDEES: Executive-level staff, physicians, nurses, high-potential leaders, front-line staff.

ASSESSMENT TOOL: Emotional Intelligence 360.

Tell a friend!

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