

MAKING SUPERIOR PATIENT ENGAGEMENT  
THE FABRIC OF YOUR ORGANIZATION  
THROUGH  
EMOTIONAL INTELLIGENCE TOOLS AND TRAINING



*EMOTIONAL INTELLIGENCE  
TRAINING  
FOR HEALTHCARE*

*LEVEL I: One-Day*

In addition to the half-day training focus:

- Learn how to break the patient-perception cycle.
- Change how you approach and feel about your day.
- Learn how emotion affects behavior and behavior affects results.
- Reframe the importance of knowing yourself first.
- Understand the biological basis and business case for Emotional Intelligence skills in healthcare.

ATTENDEES: Executive-level staff, physicians, nurses, high-potential leaders, front-line staff.

ASSESSMENT TOOL: Emotional Intelligence 360.

*Tell a friend!*

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